

Client Portal Server Management Tutorial

The dedicated server we provided with no OS installed by default. Server IP, Netmask and Gateway address is provided for user reference. User is able to perform self-service OS installation as following options:

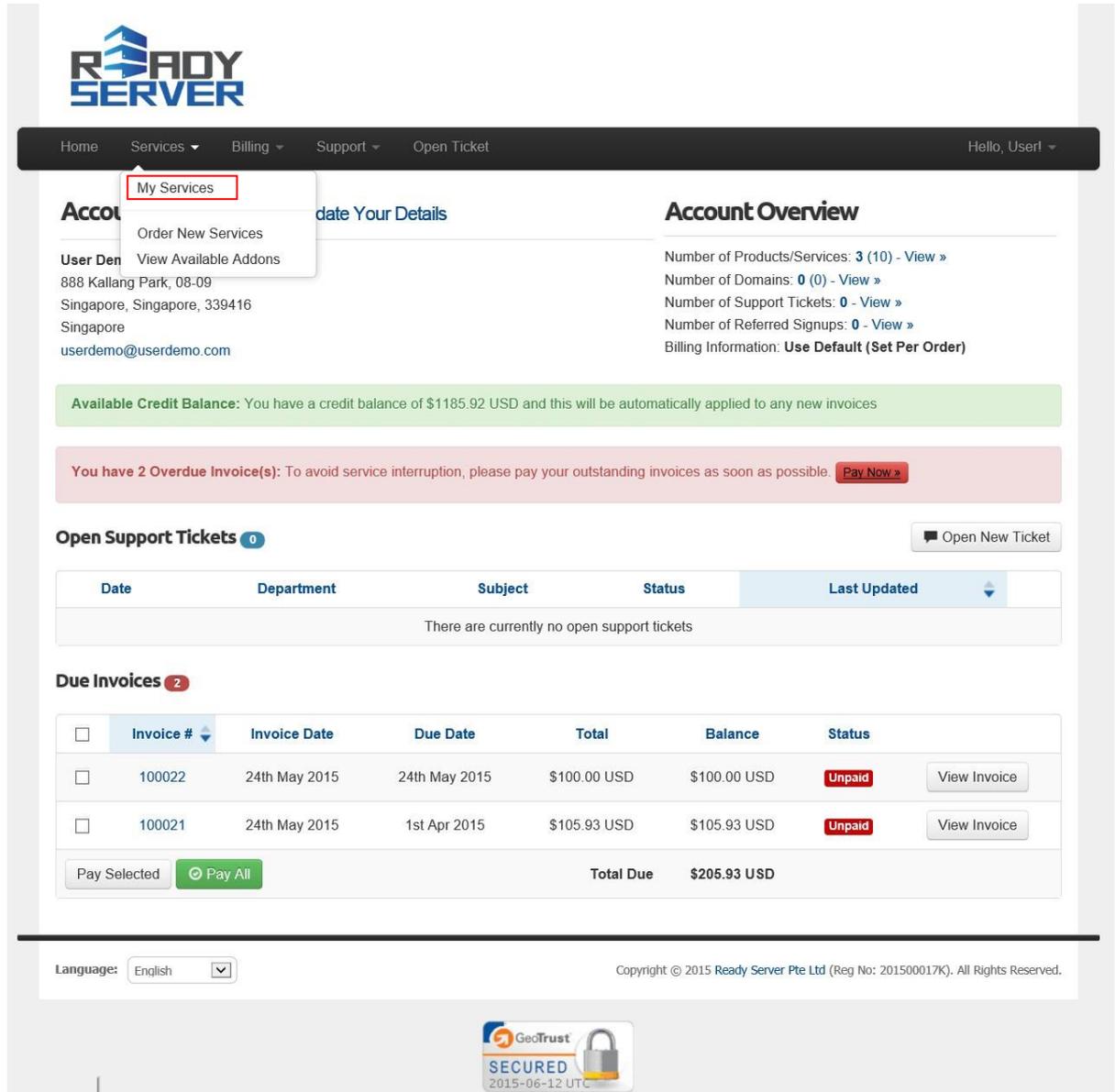
- Self-service automated OS installation or OS reload. (Client Portal Server Management via billing portal) Or
- Self-service manual OS installation through IPKVM / IPMI access via RDP.

This tutorial consist of server management actions and information as follows:

- [Reboot Server](#)
- [Power On Server](#)
- [Power Off Server](#)
- [OS Installation](#)
- [Cancel OS Installation](#)
- [Cold Reset IPMI](#)
- [Request IPMI Login](#)
- [Request RDP Login](#)
- [Request Cancellation](#)
- [IP Address](#)

Ready Server Client Portal

1. Login to Client Portal at <https://portal.readyserver.sg>
2. On Services drop down menu, select "My Services".



The screenshot shows the Ready Server Client Portal interface. At the top, there is a navigation bar with links for Home, Services, Billing, Support, and Open Ticket. The 'Services' dropdown menu is open, showing 'My Services' selected. Below the navigation bar, the user's account details are displayed, including the user name 'User Demo', address '888 Kallang Park, 08-09 Singapore, Singapore, 339416', and email 'userdemo@userdemo.com'. The 'Account Overview' section shows statistics: Number of Products/Services: 3 (10) - View, Number of Domains: 0 (0) - View, Number of Support Tickets: 0 - View, and Number of Referred Signups: 0 - View. The Billing Information is 'Use Default (Set Per Order)'. A green banner indicates an Available Credit Balance of \$1185.92 USD. A red banner indicates 2 Overdue Invoice(s) with a 'Pay Now' button. The 'Open Support Tickets' section shows 0 tickets. The 'Due Invoices' section shows 2 invoices: Invoice # 100022 (due 24th May 2015, \$100.00 USD) and Invoice # 100021 (due 1st Apr 2015, \$105.93 USD). The total due is \$205.93 USD. The footer includes a language selector set to English, a copyright notice for 2015 Ready Server Pte Ltd, and a GeoTrust SECURED badge.

3. Click on "View Details" to view the server information.



Home Services Billing Support Open Ticket

Hello, User!

My Products & Services These are all the services you have registered in this account.

10 Records Found, Page 1 of 1

Enter Domain to Find

Product/Service	Price	Billing Cycle	Next Due Date	Status	
Basic Server - Dedicated Server - RS1001	\$99.00 USD	Monthly	8th Mar 2015	Cancelled	<input type="button" value="View Details"/>
Basic Server - Dedicated Server - RS1001	\$99.00 USD	Monthly	8th Mar 2015	Cancelled	<input type="button" value="View Details"/>
Basic Server - Dedicated Server - RS1001 server	\$99.00 USD	Monthly	8th Feb 2015	Cancelled	<input type="button" value="View Details"/>
Basic Server - Dedicated Server - RS1001 server	\$99.00 USD	Monthly	8th Feb 2015	Cancelled	<input type="button" value="View Details"/>
Basic Server - Dedicated Server - RS1001 server	\$99.00 USD	Monthly	1st Apr 2015	Active	<input type="button" value="View Details"/>
Basic Server - Dedicated Server - RS1002 server	\$99.00 USD	Monthly	8th Apr 2015	Terminated	<input type="button" value="View Details"/>
Basic Server - Dedicated Server - RS1002 server	\$99.00 USD	Monthly	1st Mar 2015	Cancelled	<input type="button" value="View Details"/>
Basic Server - Dedicated Server - RS1002 Server	\$948.00 USD	Annually	24th May 2016	Terminated	<input type="button" value="View Details"/>
Basic Server - Dedicated Server - RS1002 Server	\$79.00 USD	Monthly	24th Jun 2015	Active	<input type="button" value="View Details"/>
Basic Server - Dedicated Server - RS1003 Server	\$99.00 USD	Monthly	1st Jul 2015	Active	<input type="button" value="View Details"/>

← Prev Page Next Page →

Results Per Page: 10

Language: English

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4. Server information page will be shown as follow:

The screenshot displays the 'Dedicated Server - RS' management page. A 'Management Actions' dropdown menu is open, listing options such as 'Reboot Server', 'Power On Server', 'Power Off Server', 'OS Installation', 'Cancel OS Installation', 'Cold Reset IPMI', 'Request IPMI Login', 'Request VPN Login', 'Request RDP MANAGEMENT', and 'Request Cancellation'. The 'Information' section shows server details like IP address, netmask, gateway, and power status (ON). Below this, there are buttons for 'Reboot Server', 'Power On Server', and 'Power Off Server'. A section for OS installation includes a dropdown for 'Select Operating System', password fields for OS and user, and a 'Submit OS Installation Request' button. A 'Cancel OS Installation' button is also present at the bottom.

5. On Management Actions drop down menu, select the action to be performed.
Alternatively, you may click the action button on screen to perform the action.
6. Self-service OS installation guide as below options:

Self-service automated OS installation

- a. In the server information page, select the OS you want to install.
- b. Enter the server password.
- c. Select, click "Submit OS Installation Request".
- d. Submit the OS installation request, you will need either to "**power on**" the server (if before this is power off), Or "**reboot server**" to allow the automated OS installation to kickstart.

Please wait a while for our automated OS installation to install the operating system. If you want to view the server console screen to monitor the installation process, please access to IPMI/KVM console for details. IPMI access guide at:

https://portal.readyserver.sg/tutorial/ReadyServer_Quanta_IPMI_Access.pdf

Self-service manual OS installation through IPKVM/IPMI access via secure VP

- a. In the server information page.
- b. Click "**Request IPMI login via Email**"
- c. Click "**Request RDP Management via Email**"
- d. You will receive 2 emails, one include the userid and password for IPMI, another one include the RDP hostname, userid and password for RDP management.
- e. Please launch the RDP client and enter the hostname, username and password.
https://portal.readyserversg.com/tutorial/ReadyServer_RDP_Access.pdf
- f. After you have successfully login to your RDP desktop, you should be able to access server IPMI, please refer to the access information on the email you received for IPMI.
- g. At server IPMI page, you may perform manual OS installation by mounting OS ISO image file located in drive Z: . Please follow the following instruction to gain access to server console, and how to mount your desire OS ISO image file.

https://portal.readyserver.sg/tutorial/ReadyServer_Quanta_IPMI_Access.pdf